Financial Policy
An itemized estimate is provided on all cases admitted to the hospital. A deposit is required at the time of admission. Payment of the balance is due at the time of release. We accept checks, MasterCard, Visa, Discover and American Express and offer financing through a third party financing institution.

Our Commitment
At GSVS, we remain committed to making the referral experience one of personal service to the referred patient and the veterinary community. Offering on-site diagnostics and state-of-the-art medical services in a community setting, GSVS brings specialty veterinary medicine to your neighborhood. Our hospital team consists of board certified specialists, emergency clinicians, trained technicians, veterinary assistants and patient service representatives who work together to provide quality, compassionate, state-of-the-art veterinary care to the referred patient and their family.

GSVS is centrally located in Tinton Falls, NJ, approximately 1/2 mile east of the Garden State Parkway.

From Northern New Jersey
Take the Garden State Parkway south (or the New Jersey Turnpike south to Exit 11 to the Garden State Parkway south). Continue on the GSP (either the local or express lanes) to Exit 102. After exiting the Parkway, bear right off the exit ramp onto Asbury Avenue. Approximately 1/2 mile from the exit ramp make a left onto Pine Street. The Hospital will be directly in front of you.

From Southern New Jersey
Take the Garden State Parkway north to Exit 100A. Upon exiting the Parkway you will be on Route 66. Take Route 66 to the first light, make a left at the light (Jumping Brook Road). After the left turn, bear to the left onto Essex Road. Take Essex Road to the end (traffic light), cross over Asbury Avenue and Essex will become Pine Street. The Hospital will be directly in front of you.

From New York
Take the Holland or Lincoln Tunnel to the New Jersey Turnpike south. Follow the Turnpike to Exit 11, Garden State Parkway south. Continue on the GSP (either the local or express lanes) to Exit 102. After exiting the Parkway, bear right off the exit ramp onto Asbury Avenue. Approximately 1/2 mile from the exit ramp make a left onto Pine Street. The Hospital will be directly in front of you.

From Brooklyn, Long Island, Staten Island
Take the Verrazano Bridge to the Staten Island Expwy. Follow the SI Expwy to the Outerbridge Crossing. After the Outerbridge Crossing take the Garden State Parkway south (either the local or express lanes) to Exit 102. After exiting the Parkway, bear right off the exit ramp onto Asbury Avenue. Approximately 1/2 mile from the exit ramp make a left onto Pine St. The Hospital will be directly in front of you.
Why has my pet been referred to a Specialist?

GSVS is designed to function as an extension of the services provided by your primary veterinarian. A referral to our specialists for further diagnostics or treatment evidences your veterinarian’s concern for the well-being of your pet. GSVS’s specialists have been trusted by veterinarians to care for their own pets and the patients they refer for specialized care. Our specialists work together, as a team, with your primary veterinarian coordinating your pet’s healthcare. Advanced treatment options and diagnostic capabilities at GSVS offer pet therapies that once only existed in human medicine.

The Doctors and staff of GSVS are trained in the most current methods and utilize state of the art technology. The specialists have received advanced training and are board certified in their individual field of expertise.

Why does my veterinarian refer patients to GSVS for off-hours emergencies?

Since our hospital is open 24/7 and is always staffed by licensed veterinarians and trained technicians, many veterinarians have decided to refer their patients to our facility for emergencies when their hospital is closed. Our hospital has a fully staffed emergency/critical care unit and is a regional distribution center for the Eastern Veterinary Blood Bank. Patients treated on an emergency basis will be referred back to their primary veterinarian for continued care upon discharge. Appointments are not necessary for an emergency, although owners are encouraged to call the hospital in advance of their arrival to alert our staff.

Making an Appointment:

Once you have been referred to our hospital by your primary veterinarian, you should call to make an appointment with the department to which you are being referred. Our number is: 732-922-0011.

Pre-registration:

Pre-registration forms are provided on-line as a convenience to save time during the check-in process. If you have access to a computer, you can visit our website, www.gsvs.org, click on the Pet Owner’s section and complete the Client Information Forms on-line, then submit them electronically. If you prefer, these completed forms can be printed out at home and brought with you to your appointment. Please submit your electronic registration forms at least 48 hours in advance of your appointment.

On Appointment Day:

- Bring with you, or ask your veterinarian to send to GSVS, a referral letter or form regarding your pet’s medical condition.
- Have with you relevant parts of your pet’s medical record, including x-rays, and any medications that your pet may be taking.
- You are requested to bring your pet on a leash or in a carrier for their own safety.
- Arrive promptly to ensure that all patients are seen in a timely manner.

Once a Patient is Hospitalized:

The department to which your pet is admitted will communicate with your family on a daily basis, or more frequently if needed, regarding the condition of your pet. Your primary veterinarian will also be kept advised as to your pet’s treatment during hospitalization.

Visitation Policy:

A patient’s family members are welcome to visit their pet during hospitalization, with the permission of the treating specialist. Visitation hours are between:

- 5:00 pm and 8:00 pm, Monday thru Friday
- 1:00 pm and 5:00 pm, Saturday and Sunday

Family members are asked to understand that if our hospital staff is attending to emergencies, you may have to wait until staff members can prepare and present your pet for a visit. The purpose of the visitation schedule is to allow your family to see your pet; this means that you will not be scheduled to speak with the doctor who is primarily responsible for your pet’s treatment. If there are new issues or questions that arise as a result of your family’s visit, the emergency clinician or a technician will be available to address your concerns.

If a patient is in the isolation unit or the intensive care unit, the family must obtain the permission of the specialist primarily responsible for their pet’s care before planning an in-hospital visit.

Upon Discharge:

At the time of discharge, your family will be provided with written instructions regarding home care, medications, follow-up examinations, and other post-discharge details. Your primary veterinarian will also receive a report from the department that cared for your pet upon discharge.